

CANCELLATION POLICY

Last Updated May 30, 2025

Welcome to the Cancellation Policy (the “**Policy**”) of Winzilla Ltd. (a company registered and existing under the laws of Cyprus, having registration number HE 474611 and its registered address at 39 Dimofontos Street, 3rd Floor Office 301, Nicosia, 1075, Cyprus) and its related, affiliated or subsidiary companies (the “**Company**” or “**we**”, “**our**”).

When we refer to “you” or “your” in this Policy we mean any individual who interacts or uses our Services. By using the Services, you represent that you understand and agree to this Policy. If you do not consent to our practices, you can choose not to use the Services.

Policy Changes. We reserve the right to change, modify, or update this Policy by posting such changes or updates to the Services or emailing you notice of the changes. Amendments to this Policy will be posted at this URL and will be effective when posted. You can tell if this Policy has changed by checking the last modified date that appears at the top of this Policy. Your continued use of the Services following the posting of any amendment, modification or change shall constitute your acceptance thereof.

In addition to the [Terms of Use](#) and [Sweepstakes Rules](#), which are expressly incorporated herein and considered part of this document, the Company provides this Policy for all Users. Any capitalized terms are defined in the applicable [Terms of Use](#) or [Sweepstakes Rules](#) by reference (unless specifically defined herein).

1. If, in the reasonable opinion of the Company, it forms the view that a User is abusing any promotion, to derive any advantage or gain for themselves or another User, including by way of fraudulent conduct, the Company may, at its sole discretion, withhold, deny or cancel any advantage, bonus or promotional prize as the Company deems fit, or suspend or terminate the User Account of such User.
2. The Company reserves the right to remove any part of the Games from the Service at any time. Any part of the Games that indicate incorrect behavior affecting, game data or Virtual Coins balances, that may be due to error, misconfiguration or a bug, will be cancelled and removed from the Service. The Company reserves the right to alter User balances and User Account details under such circumstances, at its sole discretion, in order to correct any mistake.
3. The User is allowed to have only one User Account, including any inactive Account, on the Platform. If you attempt to open more than one User Account, all accounts you have opened or try to open may be cancelled or suspended.
4. You are prohibited from selling, transferring or acquiring User Accounts to or from other Users. If you attempt to sell, transfer or acquire a User Account, all accounts you have opened or tried to sell, transfer or acquire will be cancelled (at our absolute discretion, and with no liability to you whatsoever).
5. The Company reserves the right to remove any part of the Games from the Platform at any time. Any part of the Games that indicate incorrect behavior affecting prize redemption, game data, Gold Coin balances, or other balances, that may be due to misconfiguration or a bug, will be cancelled and removed from the Platform. User balances and account details may be altered by the Company in such cases in order to correct any mistake.